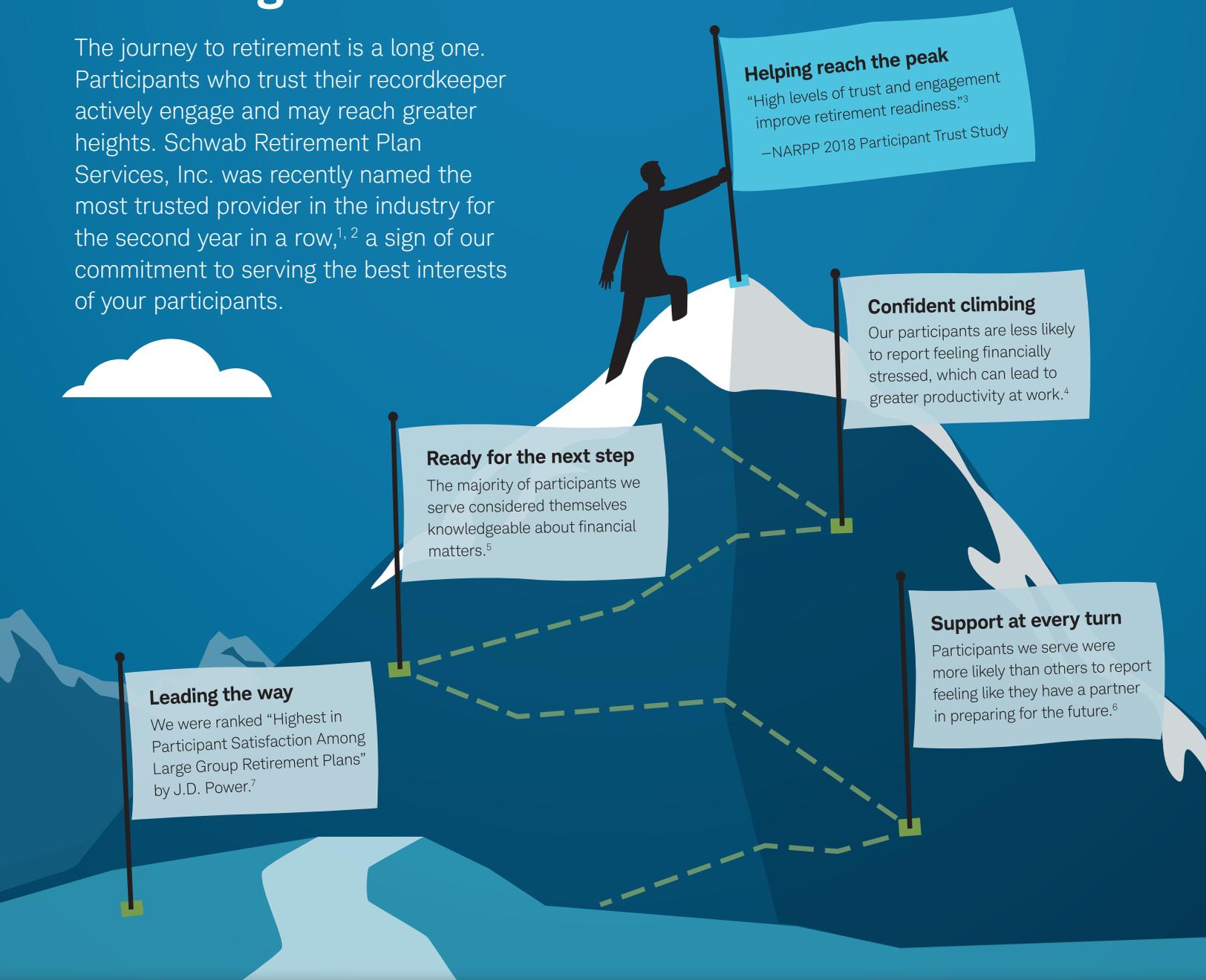


Trust inspires participants to climb higher

The journey to retirement is a long one. Participants who trust their recordkeeper actively engage and may reach greater heights. Schwab Retirement Plan Services, Inc. was recently named the most trusted provider in the industry for the second year in a row,^{1,2} a sign of our commitment to serving the best interests of your participants.



The right recordkeeper makes a difference

As the industry’s most trusted provider, Schwab Retirement Plan Services builds participants’ confidence in their retirement planning.

When employees feel secure in their financial future, they can focus on work, not worry. When participants trust their recordkeeper, they engage with their plan. And engaged participants are more prepared—and potentially more successful—on their journey to retirement.

Count on us to help you drive stronger engagement every step of the way by meeting participants where they are and giving them the tools and resources they need to negotiate real-life barriers along their retirement journey. We’ve earned more best-in-class awards than any other

defined contribution provider, including for sponsor service and support and our participant advice tools and financial education offerings.⁸

Want to learn more about the approach that inspires participant trust and confidence?

Visit schwab.com/retirementplanservices for more information >

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1. *A Strategic Analysis: Drivers of Engagement and Loyalty*, NARPP 2017 Participant Trust Study, Edition v4.0, 2017.

2-6. NARPP 2018, *Participant Trust & Engagement Study: A Strategic Analysis*, Edition v5, 2018.

7. U.S. Group Retirement Satisfaction Study, J.D. Power, May 2018. Charles Schwab received the highest score among large plan providers in the J.D. Power 2018 Group Retirement Satisfaction Study of plan holders’ satisfaction with their group retirement firm. Visit jdpower.com/awards.

8. 2017 Defined Contribution Survey: A total of 24 providers qualified for inclusion in the published results, and the study covered six asset-based markets and five broad categories. More information regarding the survey results and methodology can be found in the PLANSPONSOR 2017 Recordkeeping Survey (available at plansponsor.com/research).